



UAGC Learning Supports

Faculty & Staff Directory

CONTENTS

(Click to jump to section)

Faculty-Specific Resources & Events

High-Level Overview Resources

Generative AI Resources

Academic Integrity Supports

Live Workshops & Webinars

Writing Supports

Library & Research Supports

Subject-Matter Supports

Establishing Expectations

Contact Us

Faculty-Specific Resources & Events

Pre-developed Course Announcements

Help your students find and use Writing Center, Library, and Tutoring resources by posting ready-to-go announcements in your courses.

[Library, Writing Center, & Tutoring HTML Announcements](#)

Commonly Needed Resources for Students

Easily identify which writing or research resource to provide to a student based on what you are seeing in their writing.

[Commonly Used Writing Guides for Undergraduate Students](#)

[Commonly Used Writing Guides for Graduate Students](#)

UAGC Free Tutoring Services Available to Students

Learn about the free tutoring services available to UAGC students including what, how, and when.

[UAGC Tutoring Services](#)

Library Webinars

Faculty can join the UAGC Library staff the third Wednesday of every month. These webinars provide an excellent opportunity for professional development and typically focus on one of the many academic databases in our UAGC Library collection. At points throughout the year, we also cover more general topics related to research designed to help faculty support students in this area and connect them with library resources.

[Register in advance HERE for the Wednesday Webinar Faculty Series](#)

[Recordings - SupportU YouTube Channel](#)

SupportU YouTube Channel

This video library provides faculty and staff with helpful videos and webinars about the many services and resources available through the UAGC Library, Writing, and Tutoring services. This channel also includes a playlist of our student-facing Facebook Live recordings.

[SupportU Channel](#)

UA Libraries Access for UAGC Faculty - UAGC faculty and staff have access to the expansive print and electronic collections of UA Libraries! This exciting opportunity—made possible through a collaboration between UA Libraries and the UAGC Library—offers a “test run” of world-class academic resources to support your research, professional growth, and program planning. **Access is limited to UAGC employees only.**

[UA Libraries FAQ](#)

High-Level Overview Resources

SupportU Toolkit

This interactive is designed for newly enrolled UAGC students, providing a virtual tour of the Library, Writing Center, and Tutoring supports available to them.

[SupportU Toolkit](#)

Which Academic Support Should You Use

This tool guides students directly to the *best* resources available for their immediate need with 1 to 2 quick diagnostic questions. Faculty and staff can also utilize this to determine where to guide a student.

[Which Academic Support Should You Use](#)

Virtual Tour of the Writing Center

This video provides a guided tour of the UAGC Writing Center services and supports available to students.

[Virtual Tour of the Writing Center](#)

Library Orientation

This interactive provides a guided tour of how to navigate the UAGC Library homepage and the services and resources available to students.

[Library Orientation](#)

Artificial Intelligence Resources

Academic Integrity Guide

This guide includes guidance related to generative AI to avoid violations of academic integrity.

[Academic Integrity Guide](#)

Using Generative AI for Research & Writing

This guide helps students understand the benefits and limitations of using generative AI for academic work and guides students in the ethical use of generative AI for academic work.

[Using Generative AI \(such as ChatGPT\) for Research and Writing](#)

Academic Use of AI: Writing & Research

This infographic is a visual snapshot of acceptable and unacceptable ways of using AI for academic work.

[Academic Use of AI: Writing and Research infographic](#)

Artificial Intelligence Research Guide

This guide contains information about the different forms of artificial intelligence, such as generative AI, and how it can be used for research purposes.

[Artificial Intelligence Research Guide](#)

Pre-developed Course Announcement

Help your students navigate the acceptable and unacceptable ways of using AI for research and writing and how to use it effectively.

[Effective & Acceptable Use of AI in Academic Writing & Research](#)

Live Workshops & Webinars

Writing Workshops

Students can join other students along with a writing expert to work on a new writing topic each month.

[Writing Workshop Schedule](#)

Research Ready Webinars

Hosted by UAGC Librarians and held every other month, these hour-long, live student webinars each focus on a different topic to help students build skills and confidence in their academic research.

[Register in advance HERE](#)

Library Webinars (for Faculty)

Faculty can join the UAGC Library staff the third Wednesday of every month. These webinars provide an excellent opportunity for professional development and typically focus on one of the many academic databases in our UAGC Library collection. At points throughout the year, we also cover more general topics related to research designed to help faculty support students in this area and connect them with library resources.

[Register in advance HERE for the Wednesday Webinar Faculty Series](#)

[Recordings - SupportU YouTube Channel](#)

UAGC Facebook Live

Each quarter, the Writing Center and Library participate in a Facebook Live event focusing on research and writing-related topics such as time management tips, graduate resources, and artificial intelligence. Follow the UAGC Facebook page for alerts about upcoming Facebook Live events.

Writing Supports

Course Instructor

The instructor is in the best position as the Subject Matter Expert to answer questions about the assignment prompt, the assignment expectations, or anything related to the assignment rubrics and grades. Writing tutors can provide instruction and feedback on writing structure but are not in the best position to explain the assignment prompt or assess if a student has adequately addressed the assignment prompt.

Pre-developed Course Announcements

Help your students find and use Writing Center, Library, and Tutoring resources by posting ready-to-go announcements in your courses.

[Library, Writing Center, & Tutoring HTML Announcements](#)

Writing & APA Guides

The UAGC Writing Center website includes hundreds of guides on various writing topics in addition to APA guides and writing samples. Available 24/7 at the Writing Center link in every Canvas course.

[UAGC Writing Center](#)

LOOKING FOR A SPECIFIC WRITING RESOURCE? ENTER KEYWORDS USING THE SEARCH FEATURE:



Grammarly

Students and faculty have access to a free EDU Pro Grammarly subscription. This automated tool catches grammar errors and improves writing clarity. Available 24/7 after signing up through the Writing Center link in the Canvas course. The troubleshooting guide below can help students having trouble with Grammarly.

- [Grammarly](#)
- [Troubleshooting Guide](#)

Writing Tutoring

Writing tutors provide answers to specific writing questions and tips on how to improve writing structure and style. Live writing tutoring is available 24/7 through the Writing Center link in every Canvas course.

- [24/7 Writing Tutoring](#)
- [How to Prepare for a Tutoring Session](#)

Drop-Off Paper Review

Writing tutors provide general writing instruction focusing on helping students improve their overall writing skills. The intention is not to ensure students have successfully addressed the assignment prompt. Drop-off paper review is available 24/7 through the Writing Center link in every Canvas course.

- [Paper Review](#)
- [Troubleshooting Guide](#)

Writing Workshops

Students can join other students along with a writing expert to work on a new writing topic each month.

[Writing Workshop Schedule](#)

Troubleshooting Writing Supports

The troubleshooting guide can help students navigate issues using writing supports. And students, faculty, and staff can always email the Writing Center as well.

- [Troubleshooting Guide](#)
- writing@uagc.edu (email)

Have additional writing questions, or having trouble locating a resource?
Please contact the Writing Center at writing@uagc.edu.

Library & Research Supports

Course Instructor

The instructor is in the best position as the Subject Matter Expert to answer questions about the assignment prompt, the assignment expectations, or anything related to the assignment rubrics and grades. Librarians can assist with search strategies to use within the library and on the web to locate information on a topic. Instructors have the final say about whether a source can be used for a student's assignment.

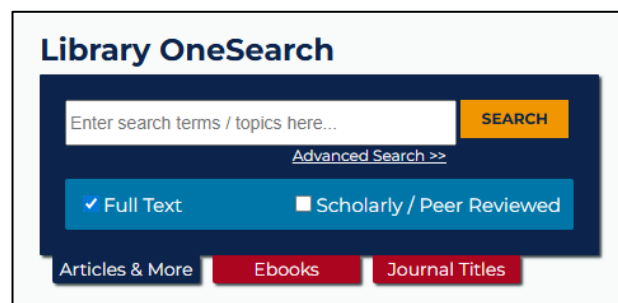
Pre-developed Course Announcements

Help your students find and use Writing Center, Library, and Tutoring resources by posting ready-to-go announcements in your courses.

[Library, Writing Center, & Tutoring HTML Announcements](#)

UAGC Library Access

The UAGC Library provides students with access to a wide variety of scholarly journals and articles, ebooks, academic videos, newspapers, and encyclopedias. All sources have been curated by the library team to support the academic needs of both students and faculty. The best place to begin research is with the Library OneSearch box since it searches most of the library's databases at once. If you need a specialized database, for business or health, try one of the [UAGC Library Databases](#).



UA Libraries Access for UAGC Faculty - UAGC faculty and staff have access to the expansive print and electronic collections of UA Libraries! This exciting opportunity—made possible through a collaboration between UA Libraries and the UAGC Library—offers a “test run” of world-class academic resources to support your research, professional growth, and program planning.

Visit the [UA Libraries FAQ](#) to learn more. **Please note: Access is limited to UAGC employees only.**

Research Guides & Tutorials

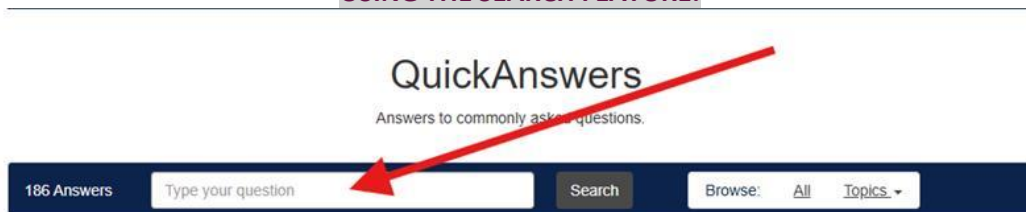
The library contains numerous guides and tutorials to help students evaluate and locate the best sources for their assignments. All these resources are available under the **Library Help & Information** section in the right portion of the library's homepage. Resources include:

- *QuickAnswers* – provides students with immediate answers to the library's most frequently asked questions. If we do not have an answer, students can submit their questions through for a response within 24 business hours. [QuickAnswers](#)
- *LibraryU* - provides students with access to short videos, tip sheets, and webinars on how to best utilize the library and improve their research skills.
- *Research Guides* – created by the UAGC librarians, these guides contain useful resources, such as recommended databases, to help students with their research in specific programs and courses.



- *Troubleshooting Guide* – Having technical issues? This resource provides students with solutions to some of the most frequently encountered technical issues. If nothing in the guide works, students can fill out a form for direct support. [Troubleshooting Guide](#)

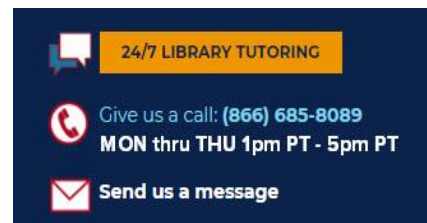
LOOKING FOR SPECIFIC RESEARCH RESOURCE? VISIT QUICKANSWERS, AND ENTER YOUR KEYWORDS USING THE SEARCH FEATURE:



Librarian Support

Librarians are here to provide students with guidance on how to search for sources to support their coursework and assist with other research-related questions. Here are the best ways to [contact a librarian](#). All contact information can be found on the library's homepage in the upper right corner.

- *24/7 Library Tutoring*: Librarians are available 24/7 through the link in the top right corner of the library homepage to help students with their research questions and needs.
- *Phone*: Monday through Thursday, 1 p.m. to 5 p.m. PST. (866) 685-8089.
- *Email*: Questions will be answered within one business day. library@uagc.edu
- *FAQs*: Search the QuickAnswers platform for answers to commonly asked questions. If a question is not there, submit the question through QuickAnswers and receive a response within one business day. [QuickAnswers](#)
- *Doctoral Consultations*: Doctoral students can schedule a research consultation with one of our UAGC librarians, where they can receive one-on-one assistance with the research component of their doctoral research project. **Please note that consultations are only available for doctoral students.** [Doctoral Consultations](#)



Research Ready Webinars

Hosted by UAGC Librarians and held every other month, these hour-long, live student webinars each focus on a different topic to help students build skills and confidence in their academic research. [Register in advance HERE](#)

RefWorks

RefWorks is a citation management tool available to all UAGC students and faculty. It can help keep track of and organize research by saving and creating reference citations quickly and easily. [RefWorks Job Aid](#)

Interlibrary Loan

Our Interlibrary Loan program allows faculty or students to request materials from other libraries that we don't have in our collections. To use the service, first [create an account](#), then [submit a request](#).

Have additional library or research-related questions, or having trouble locating a library resource?

Please contact the library at library@uagc.edu.

Subject-Matter Supports

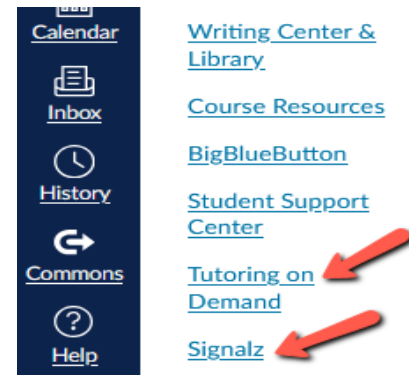
Course Instructor

The instructor is in the best position as the Subject Matter Expert to answer questions about the assignment prompt, the assignment expectations, or anything related to the assignment rubrics and grades. Subject tutors can work with the student to clarify and explain course concepts.

Subject-Matter Tutoring

Subject-area tutors provide guidance on understanding course concepts that will help students to complete their assignments on their own. Available for select courses and operates 24/7.

- Tutoring on Demand link within some Canvas courses for students to access a subject tutor directly.
[Courses with direct access to subject tutoring](#)
- Other courses have subject tutoring available only through a faculty referral via Signalz.
[Courses offering faculty referral subject tutoring](#)
[Signalz tip sheet](#)



The following guides can help students to have a more effective and efficient tutoring session:

- [Preparing for Subject Tutoring](#)
- [How to Prepare for a Math Tutoring Session](#)

First-Year Peer Tutoring

Students enrolled in the first five courses of the general education sequence can connect with a fellow UAGC student who has been successful in these courses. Peer tutors know the assignment and course expectations, help students navigate UAGC resources, and provide tips to help them succeed as a UAGC student. The Peer Tutoring link is within GEN101, GEN102, GEN103, GEN104, and ENG121 courses.



Self-Paced Refreshers

Faculty are encouraged to provide students with resources that provide foundational concept overviews to fill potential gaps in students' knowledge base of a subject area.

- [Coursera](#)
- [Khan Academy](#)

Have additional tutoring questions, or having trouble locating a resource? Please contact us at supportu@uagc.edu.

Academic Integrity Supports

Course Instructor

The course instructor can utilize Turnitin reports for potential cases of plagiarism in a paper. Writing tutors do not run papers through Turnitin. Faculty can also turn to the Office of Academic Integrity if they suspect plagiarism or need assistance on how to handle academic dishonesty.

Academic Integrity Guide

This comprehensive guide provides information and learning resources to help students understand and demonstrate academic integrity while working on assignments.

[Academic Integrity Guide](#)

Turnitin

Turnitin checks writing for similarity to other sources and papers to help determine if and where a student needs to edit, cite, or add more of their own academic voice.

[Understanding Turnitin](#)

Grammarly Authorship

Grammarly Authorship is a writing tool that shows what was written by the user, what was pasted from a source (including AI generation sources), and what was pasted from a source and then edited by the user. This can help students determine where they need to cite a source and either add quotation marks or better paraphrase the content, or where they need to find a legitimate (non-generative AI) source.

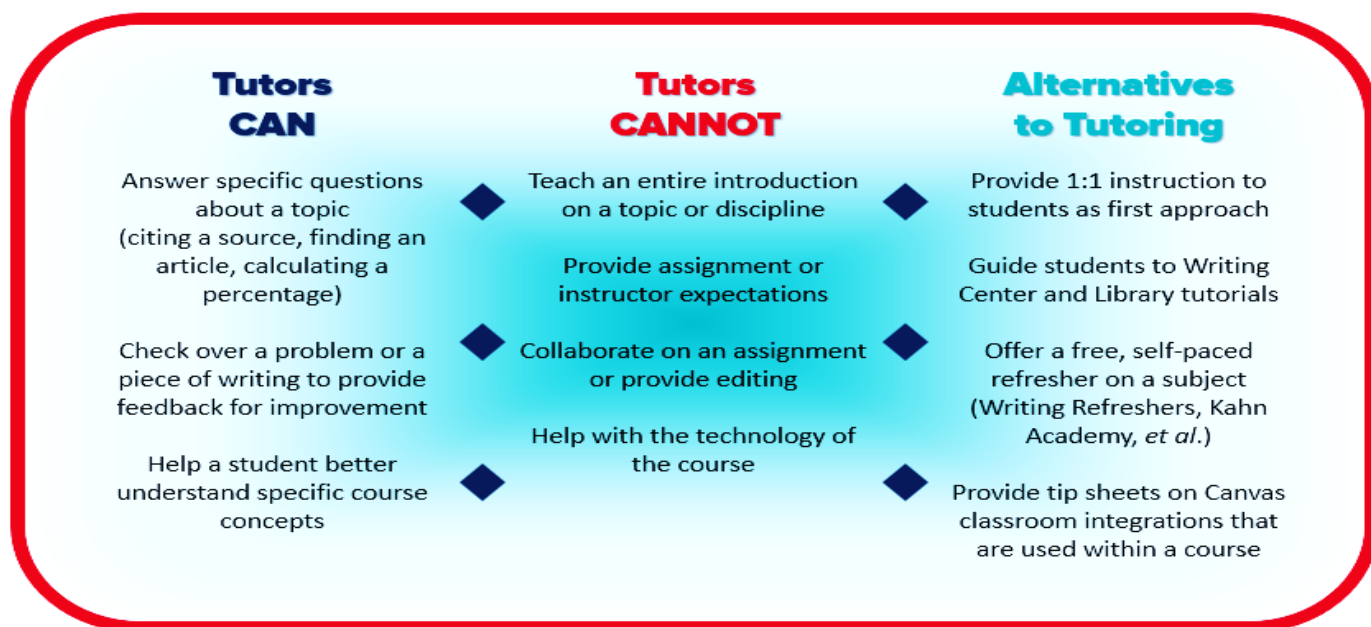
[Enabling Grammarly Authorship Demo](#)

Office of Academic Integrity

This UAGC office provides academic integrity expectations, faculty and student support, and resources that uphold institutional standards.

academicintegrity@uagc.edu (email)

Establishing Expectations



Instructor	<ul style="list-style-type: none"> Answers questions about course concepts, a reading, or an assignment. Provides feedback on where a student might improve and how. Helps with using Canvas tools.
Writing Center Guides & Samples	<ul style="list-style-type: none"> Gives instructional information on the practice of writing and formatting. Provides examples, instructions, and guidance. Allows students to establish a strong, independent learning practice to support progress throughout their program. UAGC Writing Center
Library Guides & Tutorials	<ul style="list-style-type: none"> Gives instructional information on research best practices. Provides tutorials, instructions, and guidance. Allows students to establish a strong, independent learning practice to support progress throughout their program. Available Library DIY Supports
Grammarly	<ul style="list-style-type: none"> Checks for writing errors such as grammar and punctuation. Provides immediate grammar, punctuation, and style proofreading and instructions. Grammarly
Tutoring	<ul style="list-style-type: none"> Supplies an extra level of instructional support for specific needs. Provides additional research or writing instruction when you have unanswered questions after consulting guides & examples. Helps a student work on a specific area of improvement based on instructor feedback. UAGC Tutoring Services

Paper Review

- Gives general writing feedback on a draft to help students make gradual improvements to their writing skills.
- Is not a proofreading or APA editing service and cannot ensure a student is addressing the assignment prompt.
- [Paper Review](#)

Contact Us

Use the [SupportU Request Form](#) for questions, concerns, requests, or feedback.