

Accessing Library Tutoring with TutorMe



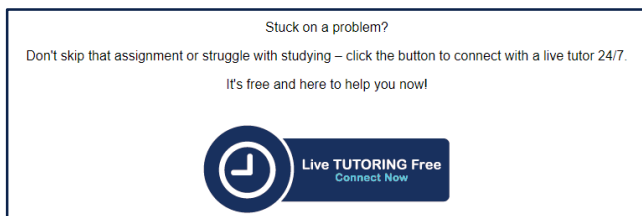
This guide includes directions to access and use library tutoring from the library website. Chrome works best with the TutorMe platform. If you do not have Chrome installed on your computer, you can [download Chrome here](#).

Access TutorMe and Search for a Library Tutor

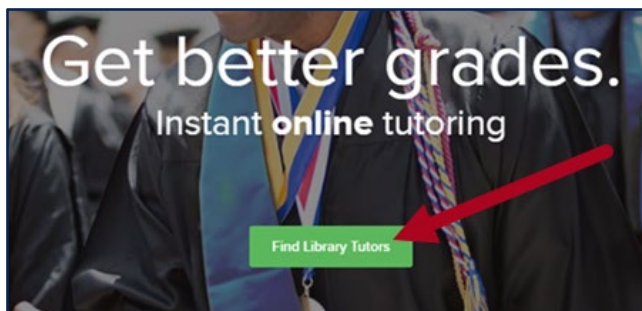
- 1 Click on the 24/7 library tutoring button on the library homepage.



- 2 The live tutoring free page will open. Click on the button to open the TutorMe platform.



- 3 Click on the **Find Library Tutors** button to search for available library tutors.



- 4 Type a brief description of the research or library help that you need into the text box and click **Submit**.

Please describe your Library problem

Hi I need help finding a scholarly article on cyberbullying in social media for my GEN103 class

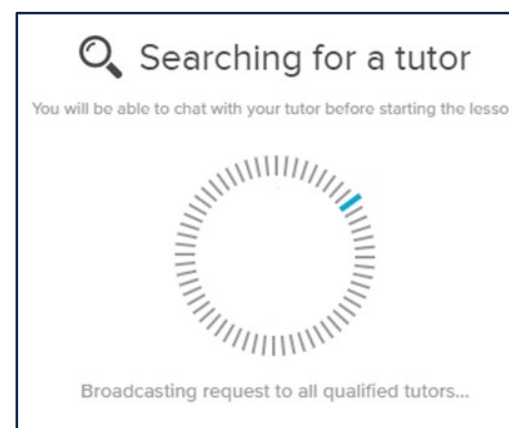
Upload a file (optional)

Drag a file here or **browse** to upload

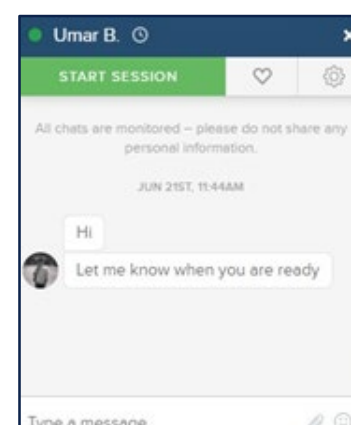
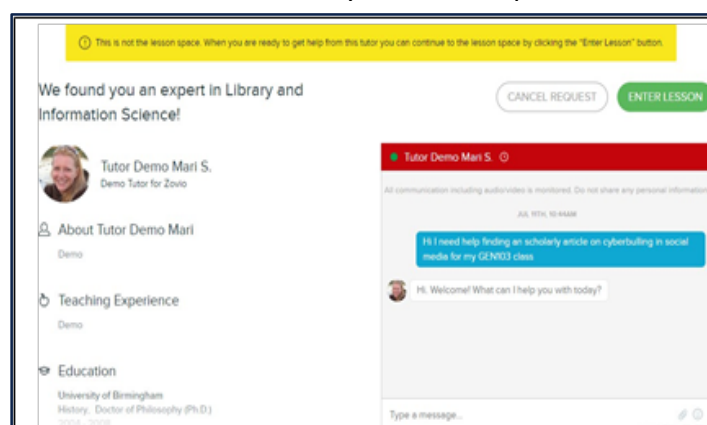
Next step
You'll be matched with a tutor who you can chat with before starting the lesson

SUBMIT

After clicking **Submit**, the platform will automatically search for a tutor.

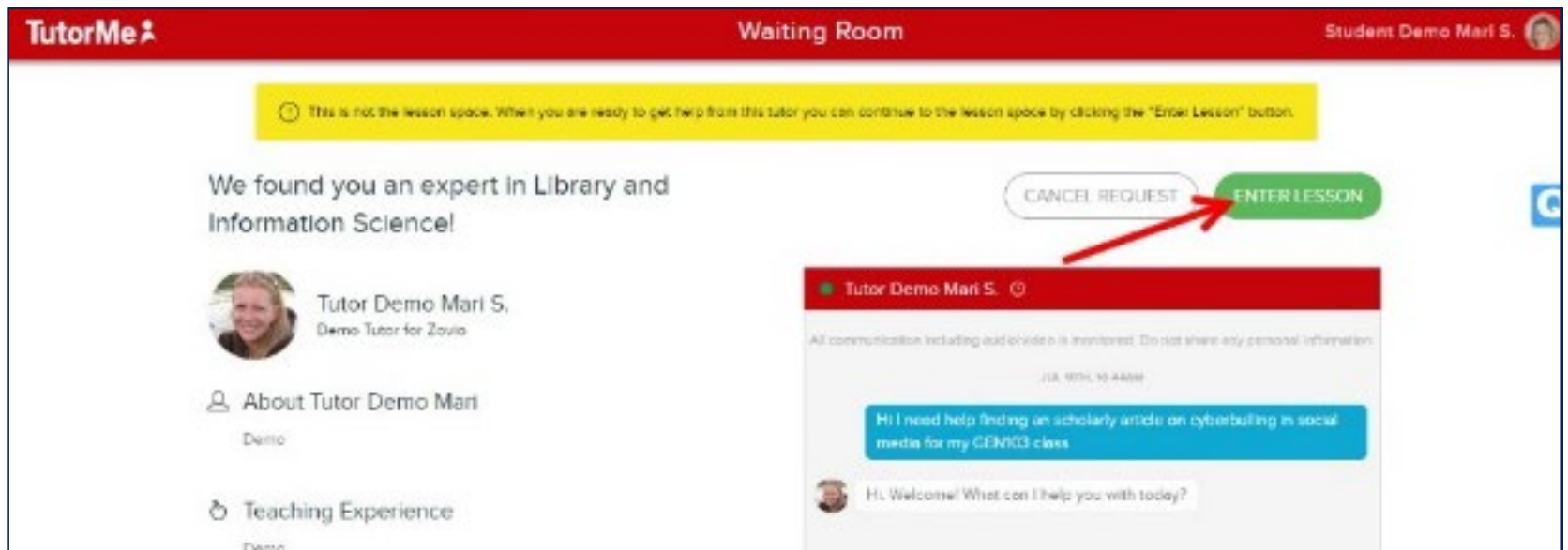


- 5 Before entering the lesson, the tutor's experience is available for your review in the Waiting Room. Once ready, use the chat box to tell the tutor what you need help with before entering the lesson.

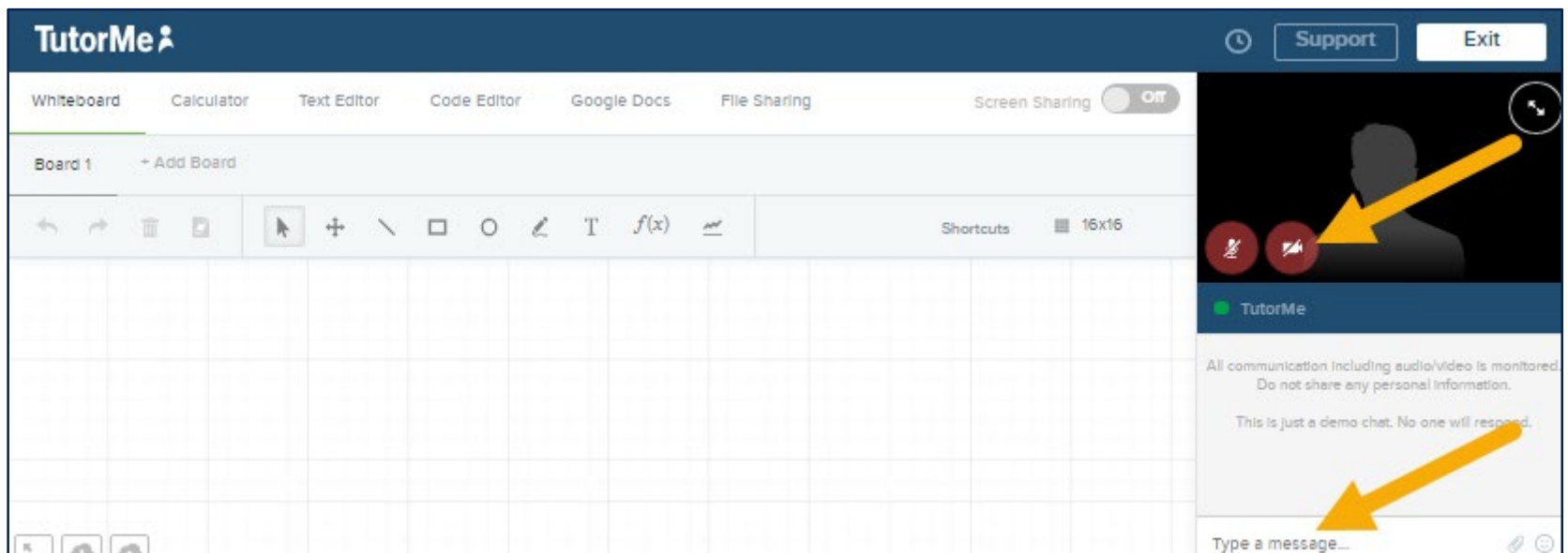


Beginning a Tutoring Session

- 1 When you are ready to start the session, click on the green **Enter Lesson** button.

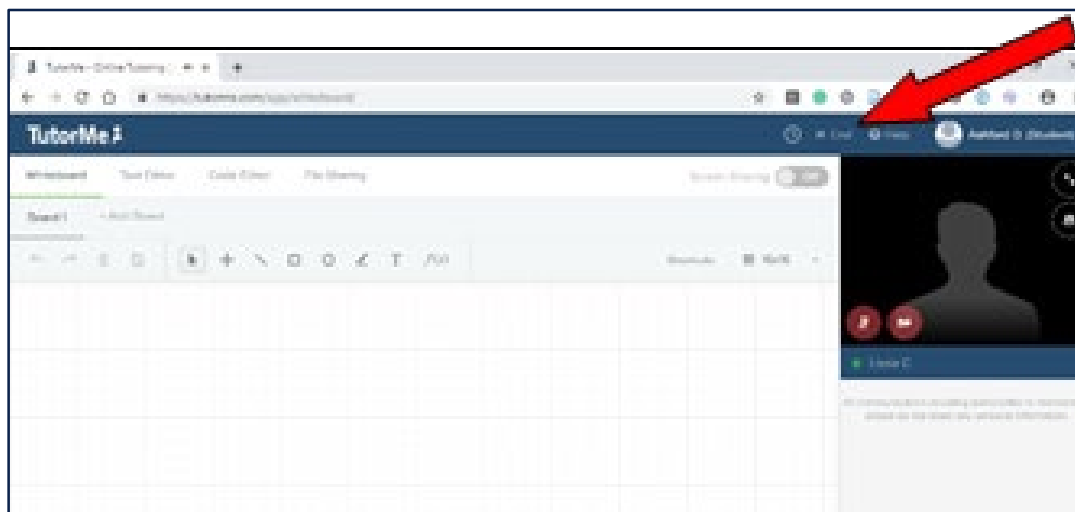


- 2 In the virtual classroom use the chat box to communicate with the tutor. Click on the **camera** and **microphone** icons if you want the tutor to see and/or hear you. Other classroom features that you and your tutor may wish to use are the **whiteboard**, **screen sharing** (only available when using the Chrome browser), and **file sharing**.



Ending a Tutoring Session

- 1 To end the session, click on **End** in the top right corner. Then click the red **End Lesson** button to end the session.



For all other questions and support, please submit the [SupportU form](#).