Welcome to the Ashford University Library!

In this assignment, you'll learn how to:

• Navigate to the library site
• Identify library resources.

The Ashford University Library is an online space with journals, ebooks, films and videos, newspapers, encyclopedias and dictionaries—resources which will support your academic success as an Ashford University student.

Though you may be new to navigating a digital library, you'll find it's really not difficult to locate what you need. And the great part is that you never have to do it alone! Here at Ashford you'll always have librarians ready to help you with your research needs 24 hours a day, 7 days a week.

Accessing the Ashford University library is quick and easy—You can take two pathways:

1. From your student portal, find the Learning Resources box. You can drag this box to anywhere you want it to appear on your portal page, like front and center! Clicking the Library link will take you straight to the library Home Page.
2. You can also access the library from your Course Home Page.
   a. From the navigation panel on your Course Home Page, click the library link to access the library website.

The Ashford University Library consists of real people who care about your success! It's our mission to make sure every research assignment you have is an assignment which brings you one step closer to great grades and completing your degree. We love working with you!

You can contact the library through chat, phone, or email. Click on each of these options to learn more!

• Chat
  o This easy to use service puts you in contact with a librarian at anytime, day or night.
• Phone
  o Our phone hours are limited, so please check the website before you call, to be sure we’re available.
• Email
  o You can get in touch with us by email! We’re always checking our email during business days and will get back to you promptly.
Let’s explore how the library website is organized, and become familiar with its resources!

FindIt@AU is a one search tool you can use to locate thousands of Ashford University Library resources with just one click.

Need a book for an assignment? Want to do a little extra research? There are thousands of ebooks at your fingertips.

We also provide you with films and videos, encyclopedias and dictionaries, and newspapers. All of these resources are a great place to explore when pulling together ideas for research topics and answering your assignment prompts.

You can access library tutorials and webinar recordings here. You will also find library support embedded in your course. Look for links to tutorials, research guides, and tip sheets in course resources to get the help you need before you need it.

- **Quickanswers**
  - Have a question about an assignment or need help with a particular course? Quickanswers is a database of the most frequently asked library questions.

- **Troubleshooting Guide**
  - Is a page not loading? Are you getting an error message or blank screen? This guide will help you navigate the troubleshooting process.

- **Tutorials**
  - You'll also find us embedded in your course! Tutorials, links to research guides, and tip sheets are a few of the resources we create and embed in your course.

The journey you will take into the Ashford University Library is one which you'll never have to take alone. We are real people here for you whenever you need us, whether you need:

- Assistance navigating to the library from your student portal or course home page.
- Help understanding your assignment.
- Or questions about the right resource for an assignment,

Reach out to the Ashford University Library early and often so we can help you achieve academic success and a degree with Ashford University!